

(Belongs to the ChennaivazhThiruthangal Hindu Nadar Uravinmurai Dharma Fund)
A Self Financing Co-Educational College of Arts & Science
Affiliated to the University of Madras
Re-accredited at 'B++' Grade by NAAC & An ISO 9001:2015 Certified Institution
Selavayal, Chennai, Tamil Nadu, India

Minutes of the Grievance Redressal Committee Meeting

The meeting was held on 18.10.2022 at 2p.m in the Principal's office

Agenda:

To consider students grievances found in the redressal box

Decision taken

The following students complaints were considered by the committee for the discussion,

- 1. Complaints of students of II BA (CPA) regarding the cleanliness of bathrooms in Canteen block
 - The members considered this issue for discussion. The committee decided to give necessary instructions to the sweepers and monitor the cleanliness regularly.
- 2. Complaints of student secretary of III BBA regarding fixing tube light and need of softskill training
 - The Committee members discussed these issues with most importance. Instructions will be given to the college electrician to fix tube light issue. Necessary steps would be taken to arrange softskill training for the students.

- 1. Dr. V. Devi, Principal
- 2. Dr. K.C. Lalithambika, Vice-Principal
- 3. Prof. S. Asaithambi Vice-Principal
- 4. Mrs. E.R. Jessie kirubarani HoD, Department of Commerce
- 5. Mrs. A. Yogameena, Assistant Professor, Department of Software Applications



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Minutes of the Grievance Redressal Committee Meeting

The meeting was held on 21.10.2022 at 2.p.m in the Principal's office.

Action Taken Report

- 1. Complaints of students of II BA (CPA) regarding the cleanliness of bathrooms in Canteen block
 - The issue was solved and mechanism implemented to monitor the cleanliness regularly.
- 2. Complaints of student secretary of III BBA regarding fixing tube light and need of softskill training

The tube light issue was solved by fixing new lights in III BBA classroom.

To ensure the knowledge of students in softskill, necessary steps initiated to organize softskill training to all the students.

- 1. Dr. V. Devi, Principal
- 2. Dr. K.C. Lalithambika, Vice-Principal
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Minutes of the Grievance Redressal Committee Meeting

The meeting was held on 12.12.2022 at 2p.m in the Principal's office

Agenda:

To consider students grievances found in the redressal box

Decision taken

The following students' complaints were considered by the committee for the discussion,

 Complaints of students from I BSc Software Applications regarding not working of fan dated 08.12.2022

The above-mentioned issue will be rectified in a couple of days. Necessary steps will be initiated

- 1. Dr. V. Devi, Principal
- 2. Dr. K.C. Lalithambika, Vice-Principal
- 3. Prof. S. Asaithambi Vice-Principal
- 4. Mrs. E.R. Jessie kirubarani HoD, Department of Commerce
- 5. Mrs. A. Yogameena, Assistant Professor, Department of Software Applications



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Minutes of the Grievance Redressal Committee Meeting

The meeting was held on 15.12.2022 at 2.p.m in the Principal's office.

Action Taken Report

1. Complaints of students from I B.Sc Software Applications regarding not working of fan dated 08.12.2022

The electrician was attended the issue and solved. Now all the fans are working in I B.Sc Software Applications classroom.

Principal/Convenor

V. Devi

- 1. Dr. V. Devi, Principal
- 2. Dr. K.C. Lalithambika, Vice-Principal
- 3. Prof. S. Asaithambi Vice-Principal
- 4. Mrs. E.R. Jessie kirubarani HoD, Department of Commerce
- 5. Mrs. A. Yogameena, Assistant Professor, Department of Software Applications



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Minutes of the Grievance Redressal Committee Meeting

The meeting was held on 08.03.2023 at 2p.m in the Principal's office

Agenda:

To consider students grievances found in the redressal box

Decision taken

The following students' complaints were considered by the committee for the discussion,

1. Complaints of regarding not working of fan and drinking water facility by III BA (CPA) students

The committee members noted the issues and forwarded to the concerned authority to solve them.

Principal/Convenor

V. Deve

- 1. Dr. V. Devi, Principal
- 2. Dr. K.C. Lalithambika, Vice-Principal
- 3. Prof. S. Asaithambi Vice-Principal
- 4. Mrs. E.R. Jessie kirubarani HoD, Department of Commerce
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Minutes of the Grievance Redressal Committee Meeting

The meeting was held on 14.03.2023 at 2.p.m in the Principal's office.

Action Taken Report

1. Complaints of regarding not working of fan and drinking water facility by III BA (CPA) students

The electrician attended all the fans of III BA CPA classroom and ensured proper working. Already RO drinking water available in every blocks. Based on student request, water facility was made available in every corridors.

- 1. Dr. V. Devi, Principal
- 2. Dr. K.C. Lalithambika, Vice-Principal
- 3. Prof. S. Asaithambi Vice-Principal
- 4. Mrs. E.R. Jessie kirubarani HoD, Department of Commerce
- 5. Mrs. A. Yogameena, Assistant Professor, Department of Software Applications